

Case Study

Governance, Risk and Compliance Solution
Implementation

Client: Chain Of Leading Public Schools

Location: United States

CHALLENGES

The client is a chain of schools with more than 100 schools under its umbrella. The administration aims for greater collaboration and communication between the district's staff and the students, families and community members. Additional challenges faced by the schools include:

- Resource allocation and task management across schools in different location
- Developing and implementation of preventive and positive disciplinary policies
- Identification of schools showing greater growth than the district average and thereby redesigning district services for more effectiveness, efficiency and equity
- Professional Development & Training
- Protect the legal rights of teachers, students, and parents/guardians
- Prevention and Intervention services
- Adherence to guidelines and regulations about policy implementation by schools and departments

PROJECT OBJECTIVES



Modifying VComply's plan to suit the organization's needs



Training sessions for employees and users



Master setup of data



Designing and implementing school specific regulations and compliances



Implementing school specific reports



Configuring and implementing custom organization wide processes through VComply

IMPLEMENTATION

Prior to VComply, the chain used school specific inboxes for all communications. Each email received was manually distributed to specific staff members to attend to. The team had little visibility on tracking, ownership, status and resolution of their emails. There were different controls to measure performance across different schools and no centralization of policies and procedures.

- Onboarding of the client data onto VComply which was previously handled manually
- Configuring data of staff, students, families and community members and defining Users and People on the platform
- Setting up Authorizations and permissions for different users
- Integrating the VComply platform with other integrations that the client uses like “Outlook” and “Excel”
- Customizing the system to incorporate client specific workflows and regulations pertaining to education sector
- Setting up notifications and email escalations
- Custom reporting for efficient workflow



PROJECT BENEFITS

Did away with manual compliance management thus automating the processes of tracking and ownership

Effectively placed controls and measures to track performance of all schools homogeneously

Minimized the use of spreadsheets, emails and documents to manage compliance and governance

Generated detailed and comprehensive reports which helped in appraisal of the staff and the teachers and also helped in making better decisions

Centralized policies and standards across the schools with relevant documentation



SUCCESS METRICS

- 87% time reduction in managing compliance related tasks
- 64% fewer issues with compliance functionalities
- 3x more compliance reporting and control monitoring

